STAKEHOLDER ENGAGEMENT POLICY

1) Purpose

Erciyes Çelik Halat A.Ş. (hereinafter referred to as the "Company") conducts an open, transparent, and constructive communication policy with its stakeholders. The purpose of the Stakeholder Engagement Policy (hereinafter referred to as the "Policy") is to establish a guide for all stakeholders by defining the framework and principles of the Company's stakeholder engagement processes.

2) Definitions

This section briefly explains the specific terms and concepts used in politics as follows.

Company: Erciyes Çelik Halat Tel Sanayi ve Ticaret A.Ş.

Policy: Stakeholder Engagement Policy

Employee: Refers to company managers and employees.

Internal Stakeholders: Refers to the Company's senior management and employees.

External Stakeholders: Refers to individuals, groups, or organizations outside the Company that are affected by or have an impact on the Company. This may include the Company's customers, the public, suppliers, business partners, investors, local communities, public authorities and regulatory bodies, academic institutions, financial institutions, non-governmental organizations, industry associations and professional organizations, and media organizations.

3) Scope

3.1) This Policy covers:
All Employees of the Company,
Suppliers of goods and services, all business partners, and their employees,
Outsourced service providers, including consultants, lawyers, advisors, and external auditors, as well as all individuals and entities acting on behalf of the Company, and the entire value chain, including customers with whom the Company maintains commercial relationships.

4) Principles and Guidelines

4.1) Stakeholder engagement is a process through which the Company maintains a continuous exchange of information and views with its stakeholders regarding its activities. In this context, the objectives of stakeholder engagement are:

4.1.1) To ensure a technically and culturally appropriate approach in establishing effective communication with all key stakeholders.

4.1.2) To guarantee adequate and timely disclosure of information regarding activities and their potential positive or negative impacts on stakeholders.

4.1.3) To provide stakeholders with sufficient opportunities to express their opinions and concerns at all stages of the relevant activity's life cycle.

4.1.4) To establish a positive working relationship with stakeholders.

4.2) Communication with stakeholders and the stakeholder engagement process are continuous. The method and timing of communication may vary depending on the type of stakeholder and the content of the subject matter. The communication mechanisms based on stakeholder groups are outlined below.

4.3) Stakeholder opinions are obtained and incorporated into the analysis during the creation and updating of the Materiality Matrix, which is an integral component of the Company's Sustainability Strategy and Roadmap. Through a transparent and effective communication policy and continuous dialogue with stakeholders, the Materiality Matrix is developed in a manner that also addresses stakeholders' expectations and needs. The Materiality Matrix is recreated at least once every two years. The Board of Directors and the Sustainability Committee are authorized to shorten this period.

5) Roles and Responsibilities

5.1) Board of Directors

5.1.1) The Board of Directors is responsible for the overall oversight of the development, implementation, and updating of the Policy.

5.2) Sustainability Committee

5.2.1) The Sustainability Committee is responsible, on behalf of the Board of Directors, for ensuring the development, implementation, and updating of the Policy.

5.2.2) The Sustainability Committee is responsible for managing stakeholder engagement processes in cooperation with the Corporate Communications Department.

5.3) Corporate Communications Department

5.3.1) The Corporate Communications Department is responsible for establishing accurate and effective communication with internal and external stakeholders and for setting up the necessary communication mechanisms.

5.3.2) The Corporate Communications Department is responsible for managing stakeholder engagement processes in cooperation with the Sustainability Committee.

Stakeholder Group	Communication Method	Reason for Communication	Frequency of Communication
Dealers	Phone/Fax/E-mail, Visits	Full and accurate identification of the requested products; quality, delivery time, delivery terms, payment method, after-sales conditions, return conditions, etc.	Continuous
Customers	Phone/Fax/E-mail, Visits	Full and accurate identification of the requested products; quality, delivery time, delivery terms, payment method, after-sales conditions, return conditions, etc.	Continuous
Company Owner	Phone/Fax/E-mail, Visits	Profitability, branding, and the increase in the organization's market value	Continuous
Management	Phone/Fax/E-mail, Visits	Increasing growth, sales and profitability, efficiency, and effectiveness of operations	Continuous
Shareholders	Phone/Fax/E-mail, Visits	Profitability, transparency, information sharing, traceability, accountability	Continuous
Employees	Face-to-Face / Easy	Good working environment, occupational safety, training, promotion, recognition, rewards, salary policy, clarification of responsibilities, authority, and communication	Continuous

Suppliers	Phone/Fax/E-mail, Visits	Contract terms; increase in purchase volume and scope; long-term supply agreements; continuity of demand; timely payment; return conditions; receipt of MSDSs	Continuous
Regulatory / Legal Authorities	Phone/Fax/E-mail, Visits	Compliance with applicable requirements and industry standards; timely submission of reports; identification and awareness of relevant laws and regulations; participation in revision activities	Continuous
Government / Society	Phone/Fax/E-mail, Visits	Environmental protection, ethical behavior, social services, and supporting community-respecting activities and institutions by allocating resources in business volume and taxes	Continuous
Banks / Financial Institutions	Phone/Fax/E-mail, Visits	Strong financial performance	Continuous
Union	Phone/Fax/E-mail, Visits	Compliance with laws, adherence to contracts, satisfactory wages and social benefits, and compliance with occupational health, safety, and environmental regulations	Continuous
Media	Phone/Fax/E-mail, Visits	Advertising, promotion, trade fairs, brand value and awareness, website management, and social media account management	Continuous

Educational Institutions (Universities, High Schools, etc.)	Online Education, Phone/Fax/E-mail, Visits	Online education, university-industry collaboration, internships, expert services	Continuous

In addition to tADAe mechanisms, stakeholders may contact the Company at any time regarding any matter concerning the Company via the email address surdurulebilirlik@ech.com.tr .

6) Effective Date

6.1) This Policy has been put into effect by the decision of the Board of Directors and shall remain valid and in force until a new announcement is made.

7) Review

7.1) This Policy is reviewed annually by the Sustainability Committee, based on controls related to process or technical infrastructure changes. The reviewed and updated Policy is approved by the Board of Directors.

Related Policies and Procedures

- Sustainability Policy
- Communication Policy